# 2022/2023 PRICING

*AS OF NOV 1, 2022*

www.ThoroVet.com

# BUILD YOUR PACKAGE

choose what works best for your practice, and budget

Step 1

## SOFTWARE

pick your subscription

Simple monthly subscription fee based on the number of vets in your practice.

billed monthly

Step 2

## SUPPORT

pick your support level

Includes Free 24/7 access to our Online Support Portal or upgrade to *Priority*.

optional upgrade

Step 3

## SET-UP/DATA

pick your set-up level

Choose the level of assistance you would like during the set-up process / data transfer.

upfront costs

STEP 1

Choose your subscription

# SOFTWARE SUBSCRIPTION

monthly fee is based on number of vets in your practice

## 1 VET

- ✓ 1-Vet Practice
- ✓ **Unlimited Staff**
- ✓ Cloud-Based System
- ✓ Intuitive Mobile App
- ✓ Unlimited Customers
- ✓ Unlimited Patients
- ✓ Secure Cloud Storage
- ✓ Software Updates
- ✓ **24/7 Support Portal**

Online Help Guides + Tutorials

**$99**

USD, billed monthly

## 2-4 VETS

- ✓ 2-4 Vet Practice
- ✓ **Unlimited Staff**
- ✓ Cloud-Based System
- ✓ Intuitive Mobile App
- ✓ Unlimited Customers
- ✓ Unlimited Patients
- ✓ Secure Cloud Storage
- ✓ Software Updates
- ✓ **24/7 Support Portal**

Online Help Guides + Tutorials

**$199**

USD, billed monthly

## 5-7 VETS

- ✓ 5-7 Vet Practice
- ✓ **Unlimited Staff**
- ✓ Cloud-Based System
- ✓ Intuitive Mobile App
- ✓ Unlimited Customers
- ✓ Unlimited Patients
- ✓ Secure Cloud Storage
- ✓ Software Updates
- ✓ **24/7 Support Portal**

Online Help Guides + Tutorials

**$249**

USD, billed monthly

## 7+ Vets call for pricing

STEP 2

Optional Add-On Service

# PRIORITY SUPPORT

Optional add-on to your monthly subscription plan

## 1 VET

Includes:

- ✓ 24/7 Support Portal
- ✓ Online Tutorial Guides
- ✓ Weekly Training Tips
- ✓ Software Updates
- ✓ U.S. Based Support

+

- ✓ Hands-On Help
- ✓ Phone Support
- ✓ Same-Day Support

**+$20/m**

## 2-4 VETS

Includes:

- ✓ 24/7 Support Portal
- ✓ Online Tutorial Guides
- ✓ Weekly Training Tips
- ✓ Software Updates
- ✓ U.S. Based Support

+

- ✓ Hands-On Help
- ✓ Phone Support
- ✓ Same-Day Support

**+$40/m**

## 5-7 VETS

Includes:

- ✓ 24/7 Support Portal
- ✓ Online Tutorial Guides
- ✓ Weekly Training Tips
- ✓ Software Updates
- ✓ U.S. Based Support

+

- ✓ Hands-On Help
- ✓ Phone Support
- ✓ Same-Day Support

**+$50/m**

**Your subscription fee always includes Free 24/7 Access to the Online Support Portal with helpful guides + tutorials.**

**STEP 3**

Choose your set-up level

# SET-UP PACKAGES

choose from 4 packages of on-boarding assistance

*(due to the unique nature of your practice and based on the compatibility of your data, the hours required will vary.)*

## FAST TRACK SELF-SERVICE PACKAGE

Includes **up to 5 hours** of set-up assistance, ***with:***

- Intro-Call: On-boarding phone call with an overview on how to set-up your new system, and better understand where ThoroVet can improve any areas in your operation, personal to your practice.
- Set-Up Assistance: complete review of data formatting and required import templates to assist the vet and explain how to import their patients, customers, and pricing, during the set-up process.
- Training: (2) hours of phone call/Zoom training with Q/A's on using your new software.

**$250**
*package fee*

Additional hours of assistance will be provided at $35/hour

**STEP 3**

Choose your set-up level

# SET-UP PACKAGES

choose from 4 packages of on-boarding assistance

*(due to the unique nature of your practice and based on the compatibility of your data, the hours required will vary.)*

## STANDARD SET-UP SERVICE PACKAGE

Includes **up to 15 hours** of set-up assistance, ***with:***

- Intro-Call: On-boarding phone call with an overview on how to set-up your new system, and better understand where ThoroVet can improve any areas in your operation, personal to your practice.
- Set-Up Assistance: populating ThoroVet's data import templates with compatible and correctly formatted data, as an Excel spreadsheet file provided by your office.
- Review: complete review on your practice's operation structure and organization of data for set-up.
- Training: (2) hours of phone call/Zoom training with Q/A's on using your new software.

**$750**

*package fee*

Additional hours of assistance will be provided at $35/hour.

**STEP 3**

Choose your set-up level

# SET-UP PACKAGES

choose from 4 packages of on-boarding assistance

*(due to the unique nature of your practice and based on the compatibility of your data, the hours required will vary.)*

## ASSISTED SET-UP SERVICE PACKAGE

Includes **up to 30 hours** of set-up assistance, ***with:***

- **Intro-Call:** On-boarding phone call with an overview on how to set-up your new system, and better understand where ThoroVet can improve any areas in your operation, personal to your practice.
- **Set-Up Assistance:** populating ThoroVet's data import templates with compatible and correctly formatted data, as an Excel spreadsheet file provided by your office.
- **Review:** complete review on your practice's operation structure and organization of data for set-up.
- **Training:** (2) hours of phone call/Zoom training with Q/A's on using your new software.
- **Templates:** assistance with creating your templates, includes (2) complimentary templates

**$1500**

*package fee*

Additional hours of assistance will be provided at $35/hour.

**STEP 3**

Choose your set-up level

# SET-UP PACKAGES

choose from 4 packages of on-boarding assistance

*(due to the unique nature of your practice and based on the compatibility of your data, the hours required will vary.)*

## PREMIER SET-UP SERVICE PACKAGE

Includes **up to 45 hours** of set-up assistance, ***with:***

- **Data Formatting:** assistance to obtain data from your current system in Excel + formatting for import.
- **Data Conversion:** assistance to obtain data in other formats besides Excel; making data compatible.
- **Review:** Intro-call + complete review on your practice's operation structure and organization of data.
- **Training:** (2) hours of phone call/Zoom training with Q/A on using your new software.
- **Templates:** assistance with creating your templates, includes (3) complimentary templates.
- **Previous Balances**: assistance with entering carry-over A/R balances from previous system.

**$2250**

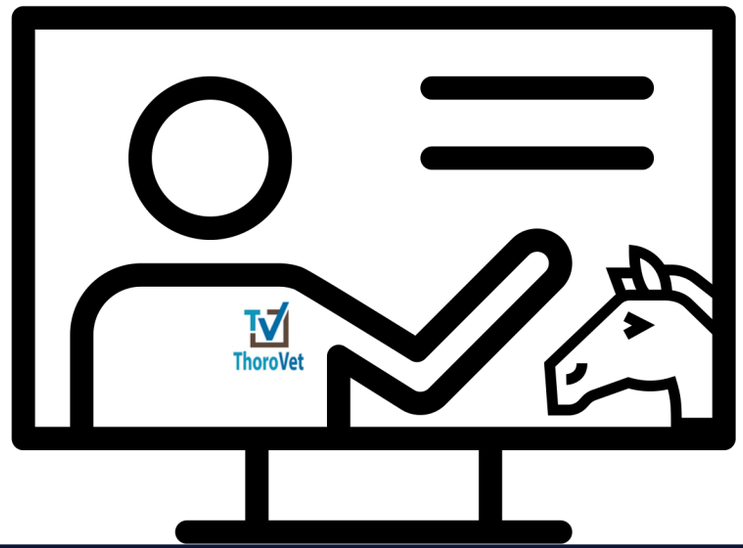
*package fee*

Additional hours of assistance will be provided at $35/hour.

# ADDITIONAL TRAINING

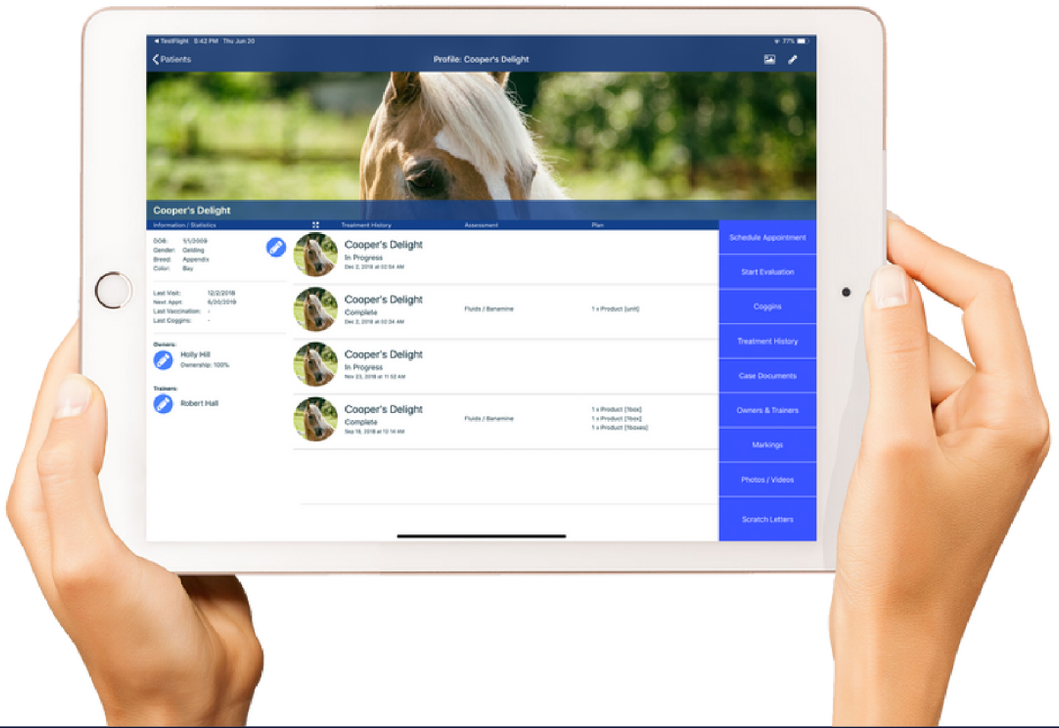
We include (2) Training/Q&A Zoom Sessions in each package. Additional training sessions are available anytime, perfect for newly hired staff or veterinarians, or just a refresher on certain areas for your team.

## Zoom Training - $40/session



# 30-DAY FREE TRIAL

We include a 30-Day Free Trial period when you register so you can see if ThoroVet is right for you!




Request a demo or sign up today at www.ThoroVet.com